



iTech Repair Ltd
Unit 33, King Street Buildings
Enderby, Leicester
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<http://www.ipagrepair.co.uk>

iTech Repair Diagnostic Form

Contact Information

| | |
|--------------------|--|
| First Name: | |
| Last Name: | |
| Address: | |
| Postcode: | |
| Daytime Telephone: | |
| Email Address: | |

Please ensure that emails from ipagrepair.co.uk domain does not get filtered into your "Junk Mail" folder.

Device Information

| | |
|--|--|
| Device Brand: | |
| Device Model Number: | |
| Device Serial Number: | |
| System Password / PIN Code: | |
| Problem Description: <i>Please provide detailed problem description, if possible, please include detailed step by step instructions to replicate the problem.</i> | |

You must ship your battery with your device. However, please do not send any cables, chargers, cases, memory cards, unless advised.

Warranty and Liability Statements

Please check each statement below confirming that you agree to the terms and conditions set forth for any repairs performed by iPAQ Repair & Parts.

- I understand iTech Repair Ltd is not responsible for any software or data lost on my device. I am responsible for backing up data on my device prior to shipping the unit to iTech Repair Ltd.
- I understand iTech Repair Ltd is not responsible for any damage caused to my device during shipping to our workshop but carries full responsibility when returning the device.
- I understand that my device must be sent insured by Royal Mail Special Delivery during return shipment.

If you fully understand the statements above please complete the following details to confirm that you agree to the terms and conditions:

Full Name:

Signature:

Date: